



Wish Journeys

Make-A-Wish[®]
SINGAPORE

ANNUAL REPORT 2017

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Ways to Support Us

The Foundation was incorporated on 13 March 2002 as a Company limited by guarantee and registered as a charity under the Charities Act (Chapter 37) since 08 July 2002. The Foundation has been accorded an Institute of Public Character (IPC) status by the Comptroller of Income Tax.

Permit No: MCI (P) 104/08/2016
UEN: 200201965D

- **Registered Address**
Make-A-Wish Foundation® (Singapore) Limited
1 Coleman Street; 04-18 The Adelphi,
Singapore 179803
- **Auditors**
FIDUCIA LLP
- **Bankers**
DBS Bank
United Overseas Bank
Oversea-Chinese Banking Corporation Limited
- **Investment Advisor**
Fullerton Fund Management

About Make-A-Wish Singapore



Make-A-Wish Foundation® Singapore is part of the World's largest Wish granting organization. Since our inception in 2002, we have granted over 1,400 transformational wishes for children with life-threatening medical conditions. Make-A-Wish is supported by over 200 volunteers, 8 board members and 10 staff, and is the only Wish granting organisation in Singapore.

History

We are part of a global organisation which began in 1980 after a team of people granted the wish of a little boy called Chris in Arizona, whose dream was to be a policeman.

Chris had leukaemia, and he wanted very much to experience his dream. With the help of the local police, Chris' wish was granted. He had an amazing day riding in a police helicopter, sworn in as an honorary patrolman, wearing a custom-made uniform, and a chance to show off his biking skills.

The people involved in his wish were so moved by the experience that they pledged to continue to "share the power of a wish". Since the granting of Chris' wish, the Make-A-Wish Foundation International has been responsible for making the wishes of over 500,000 children come true.

Mission

Make-A-Wish Foundation seeks to grant the wishes of children with life-threatening medical conditions to enrich the human experience with hope, strength and joy.

Vision

Our goal is to reach every medically eligible child in Singapore.

Chairman's Message



*“The true joy of
life is the trip.”*

Robert Hastings

Granting a wish can simply be the gift of a nice present, or it can be a journey to realization of a heartfelt and cherished dream. For a child who is struggling to live with a severe medical condition, there are always crushed spirits amid an atmosphere of despair. Medicine often fails to cure these hearts. Over the years, we have seen how the simple act of asking such children what they wish for, and if anything they want can be granted, this seed of hope can lift their spirits and lead them on a journey that can transform their lives. Thirty-seven years of wish-granting history and recent wish impact research studies from around the world, have shown that this psychological intervention has a profound effect on the child, family and the surrounding community. The journey to wish realization not only creates joyful, memorable experiences, but more importantly, helps children, and their families, reduce their levels of depression and anxiety, replaced instead with positive emotions and a greater sense of hope for the future.

In 2017, there were 177 children in Singapore who embarked on such wish journeys, some taking 4 to 6 months to complete. Together with a network of more than 200 volunteers, 107 magical wishes were granted, with some journeying into 2018. From becoming a Lego designer, to meeting the real Cinderella who came to Singapore from her castle in Disneyland (the happiest place on earth !), each journey touched our hearts and was unforgettable.

However, disease incidence continues to increase throughout the world, especially the overall rate of

childhood cancers, and a corresponding increase in referrals is expected. As such, we are constantly working on initiatives to modernise and digitally transform the organization, so as to improve the processes necessary to reach all medically eligible children. These include a Wish Cloud platform for program services, Online donation portal, and improved social media and electronic communications channels with volunteers, donors and sponsors.

Thankfully, our fund-raising efforts in 2017 were more than adequate to meet wish-granting and operations. Special mention must be made of the exceptional in-kind donation of more than 70 million air miles from Singapore Airlines Kris Flyer members (as part of SIA's 70th anniversary celebrations) – these will fund wishes to journey to far-flung places for many years to come ! Again, the magnitude of this support indicates how much this cause resonates with so many people.

The year ahead looks to be full of challenges, but as we enter our 16th year in Singapore, the Make-A-Wish community (volunteers, staff, donors) is committed to serve the unfortunate children in our society, with compassion and conviction of the power of a wish. Joy, hope and strength – these aspirations are part of everyone's genetics; our history propels us to bring this message to the world; and your support will help us realize this most important of wishes !

Dr. Keith Goh Yu-Ching
Board Chairman

Board of Directors

Board Chairman

Keith Goh Yu-Ching

Vice Chairman

Rajendra Pai

Treasurer

Paul Vinod D'Souza

Directors

David Ong Kok Yeong

Davy Lau Chun Wah

Gillian Tay Weng Boon

Low Yee

Richard Yong Siak Hoong

Advisory Panel

Chong Poh Heng

(till 30 June 2017)

Debbie Seah

Seshasaye Kanthamraju

(till 16 Sept 2017)

Committees

Audit Committee

Chairman

David Ong Kok Yeong

Member

Lee I-lin

Finance & Investment Committee

Chairman

Paul Vinod D' Souza

Member

Rajendra Pai

HR/Nomination Committee

Chairman

Davy Lau Chun Wah

Members

Keith Goh Yu-Ching

Debbie Seah

Patrick Ho

Wish Granting Committee

Chairman

Rajendra Pai

Members

Paul Vinod D' Souza

Low Yee

June Ho

Chong Poh Heng

Fundraising Committee

Chairman

Richard Yong Siak Hoong

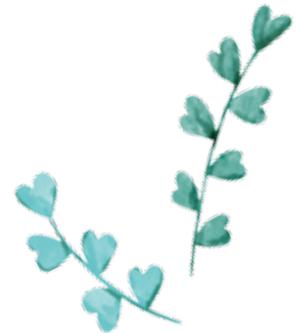
Members

Gillian Tay Weng Boon

Keith Goh Yu-Ching

Poh Pei Shee

Sybil Lau



Management and Staff

CEO

Judy Lim
(Resigned 26 May 2017)

Executive Director

Samantha Seah
(Appointed 1 Jun 2017)

Finance & Administration

Director

Richard Teo

Executive

Janet Goh

Resource Mobilization

Assistant Manager

Adrian Quah

Senior Executive

Alfred Ong

Programme Services

Senior Manager

Leanora Lyn Gaffar

Assistant Manager

Sarah Lek

Executive

Conan Teo

Community Engagement

Manager

Apple Lee

Executive

Jan Kok

(As at 31 Dec 2017)



Keith Goh Yu-Ching
Board Chairman

Keith is the Medical Director of International Neuro Associates, and a Senior Consultant Neurosurgeon based at Mount Elizabeth Hospital, where he specializes in pediatric neurosurgery. Keith has more than 30 years of medical experience, and is well-known for performing complex surgeries to separate conjoined twins, as well as conducting clinical trials using stem cells to treat children with neurological conditions.

As one of the first board members of Make-A-Wish Singapore in 2003, he granted his first wish to a child who wished for a blue piano. Since then, he has served in many roles, including Board Chair of Make-A-Wish International from 2007-2010. In the past year, he has attended courses and is involved in the Non-Profit Directors Program and Social Services Institute.

Date joined: 22 Jun 2015



Rajendra Pai
Vice Chairman

Raj is a Partner and Investment Committee Member at Navis Capital Partners, a US\$ 5 billion private equity firm specializing in direct equity investments in growth, buyouts, recapitalizations, and financial restructurings in Asia, with a particular focus on enterprises with a strong presence in Southeast Asia.

Raj has extensive investment and portfolio management experience, both in Asia and the US, across industry sectors such as food, consumer, infrastructure, financial services, logistics, TMT and healthcare. Raj has worked and lived in Mumbai, London, New York and now calls Singapore home. He has been a Wish Granter and remains actively involved with Make-A-Wish since 2007.

Date joined: 11 Jun 2015



Paul Vinod D'Souza
Treasurer

Paul is a member of the Institute of Chartered Accountants of India, and holds an MBA degree from London Business School. He currently works at Navigators Insurance Company, as their Chief Financial Officer and Chief Operations Officer for the Asia region.

Prior to his current position, Paul has held positions at Chubb Insurance and First Data Corporation in the UK and Singapore. He had also held senior finance roles over the course of twelve years at Citibank in UK and India.

Date joined: 25 Jun 2014

Board of Directors



David Ong Kok Yeong
Director

David is a partner with EY Singapore where he leads the ASEAN Corporate Services practice. He has more than 20 years of experience advising companies on the set up of businesses and their back-office support like accounting, payroll and corporate secretarial functions. His extensive portfolio of clients comprises multinationals and local businesses, spanning various industries such as general trading, shipping, manufacturing and assembly, retail, PE funds, pharmaceutical and property development. David and his family have been actively involved in fund raising and wish granting activities for Make-A-Wish Singapore. Being a father of three young children, it means a lot to him to be able to contribute and help bring hope and happiness to children with life-threatening medical conditions.

Date joined: 28 Nov 2016



Davy Lau Chun Wah
Director

Davy is currently managing his private direct investment company, DGL Group Inc. He sits on the board of NASDAQ listed hiSoft Technology International Ltd (NASDAQ:HSFT) and is a member of the Governance Committee of United World College South East Asia as well as some of his investee companies. Previously, he was with various global firms such as Egon Zehnder International, GTECH Corporation, Citigroup, among other companies.

Date joined: 21 Jun 2007



Gillian Tay Weng Boon
Director

Gillian's motto in life are the 3Ps - Passion, Purpose & Progress! She has been a volunteer with MAW since 2006 in fund raising & wish granting activities. In her professional life, she comes from fashion, F & B, real estate & investment background. She is a KEO/director of a public-listed company overseeing their real estate & investment division. She has been in the real estate industry for about 28 years working with local & global real estate developers, hotel owners, investors, bankers, corporate MNC. Gillian is also the current Vice President of the Nomination Committee & Secretary General of FIABCI (International Real Estate Federation).

Date joined: 25 Jun 2014

Board of Directors



Low Yee
Director

Dr Low is a senior paediatric surgeon at KK Women's and Children's Hospital and has been working with children since 1997. She heads the department of Pediatric Surgery and is concurrently deputy chair of the Division of Surgery. An adjunct Associate Professor at Duke-NUS Medical School and NUS Yong Loo Lin School of Medicine, Dr Low is involved in undergraduate medical education and has earned an Executive MBA from INSEAD Business School in 2015. In her daily work, she journeys with children with various life-threatening medical conditions and hopes to contribute further by bringing these children joy and hope as they see their wishes granted.

Date joined: 28 Nov 2016



Richard Yong Siak Hoong
Director

Richard is the Managing Director of Philip Stein Asia, taking care of the South East Asia Pacific operations. He started as a Wish Granter during the early years of Make-A-Wish Singapore and found the experience very fulfilling. Since joining the Board in Sep 2005, he has taken on various roles to support the growth of MAW Singapore.

For him, it is a gratifying journey of personal learning and contributing to a worthy cause.

Date joined: 26 June 2013



Wish Facts

Wishes

If you could wish for anything, what would it be?

That one question is an invitation to unleash limitless imagination, to envision the impossible as possible. To dream.

We believe wishes improve the odds for wish children fighting critical illnesses. It's why we do what we do. Sure, wishes are amazing and fun. More than that, they inspire and have the power to change lives. Wishes help children look past their limitations, families overcome anxiety and entire communities experience joy.

Most importantly, wishes can improve a child's quality of life, giving them a better chance of recovering.

Wishes are the driving force behind all we do because, put simply, wish experiences transforms lives.

Wish Journey

A wish is not a fleeting gift – it's a carefully planned journey, designed to complement a child's medical treatment, and give them the hope, strength and joy they need to fight their illness.

The whole Wish Journey – from wish capture to building anticipation to lasting memories – aids physical and emotional healing by building strong positive experiences through the application of principles of positive psychology. This way, the Wish Journey builds resilience and helps children to better cope with their critical illness.

A wish-come-true empowers and transforms the lives of anyone who plays a part. It allows everyone involved, whether family members, volunteers, sponsors or extended communities, to experience true happiness. It gives children renewed energy and strength, brings families closer together, and unites communities throughout the Wish Journey – not just at the post of wish realization.



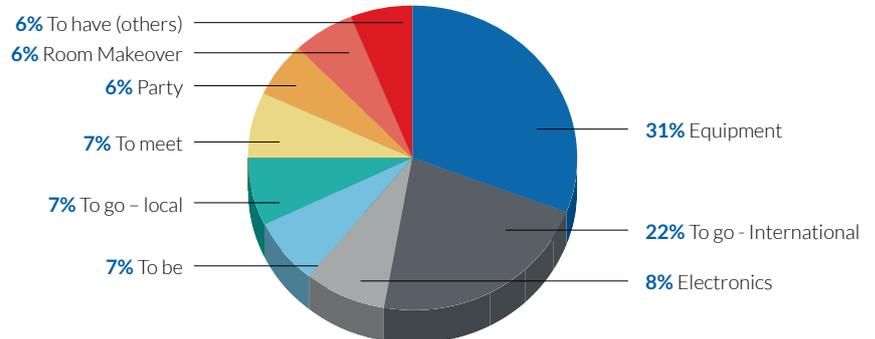
2017 Wish Highlights

107 wishes
were completed

2017 Wish Types

Types of Wishes

Wish types	# of wishes
Equipment	31
To go - International	22
Electronics	9
To be	8
To go - local	8
To meet	8
Party	7
Room Makeover	7
To have (others)	7
Total	107



We assisted in **2 wishes** from other Make-A-Wish affiliates

We now have **208 wish granters** and **3 skills-building workshops** were held to improve on their wish granting skills

37 new wish granters were recruited for this year



185 referrals were received and thanks to our referral outreach, there was a **53%** and **55% increase in referrals** from National University Hospital and KK Women's and Children's Hospital.

In 2017, we launched our **new referral brochure** and **hotline**.



Wish
Stories





“ I wish to have a motorized wheelchair! ”

Madan, 17, complex genetic condition



Madan is a 17-year-old with several congenital conditions. He is a very filial and loving boy who worries for his mother and wants to do her proud.

Madan's wish was very practical and thoughtful. He wished for a motorised wheelchair, aware that his condition brought along mobility issues that put a strain on his mother.

Working closely with Madan's physiotherapist, customised add-ons were chosen for a one-of-a-kind wheelchair for Madan. Puncture-proof performance tires with stainless steel rims, safe and comfortable chest support and a specialized structure of the wheelchair that would give it a powerful "engine" were some modifications made to his wheelchair.

Once his new ride was ready, Madan had a special day out zipping around Marina Bay Sands visiting the SkyPark Observation Deck, going for a VIP-hosted tour of the ArtScience Museum and having a delicious pizza lunch! Madan truly enjoyed his independence!

Madan was referred to us by the National University Hospital. His wish was made possible by the kind donation from the Singapore Maritime Officer's Union.



“ I wish to be a photographer!

Alex, 16, lymphoma ”

Alex is an easy going and determined young man passionate about photography and giving back to society.

Alex is a member of his school's photography club and often spends his weekends outdoors on photoshoots. After completing his treatment, he was raring to head back out to hone his skills as a photographer. His wish was to master night-time city-scape photography.

We immediately sought the help of Kevin Ou, a celebrity photographer who became heavily involved in planning for Alex's wish. We first had to equip Alex with his DSLR camera, appropriate lenses and controlled humidifier to store his new toys.

Alex was now ready for his big night: a private photography masterclass with Kevin. The event was at LeVeL33, a rooftop restaurant which overlooked the iconic Marina Bay skyline. Kevin shared his extensive knowledge about taking sunset photos, capturing magazine-perfect images and the crucial timings necessary for capturing sufficient light. Alex was able to explore all the capabilities of his camera and take home many professional photography tips.

Since his wish, Alex has come back to volunteer at Make-A-Wish helping other children!





“I wish to have a snowball fight with my family in Korea!

Qatrina, 7, unknown progressive neurological degeneration

Qatrina, better-known as Qat, is a bubbly girl who will captivate you with all her wonderful stories and conversations.



Qat is a big fan of K-Pop & everything Korean. In fact, one of her family's favourite pastime is watching Korean variety shows together, and daydreaming of all the locations featured in the TV shows. Her eyes twinkled when she told us that her wish was to have a snowball fight and build a snowman with her family.

To prepare for her wish, Qat had started a “Korea Trip Fund”, feasting on Korean food and even went on a shopping trip to pick up winter wear.

Aside from true VIP-treatment on her flight on Singapore Airlines, Qat's itinerary included day trips to Lotte World, Everland and Nami Island. But the highlight was the Ski Resort where she got to experience snow for the first time, indulge in a snowball fight and build her very first snowman.



“ I wish to celebrate my birthday with Mickey & Minnie!

Harper, 3, leukemia ”

Harper is a shy three-year-old whose love for Mickey Mouse and Minnie Mouse was evident from the day we met her.



Harper wished for a Mickey and Minnie Mouse-themed birthday party and we intended on giving her an unforgettable one! No detail was spared from balloon arches, table setting, games and even down to the bread rolls and desserts - everything sported Mickey's ears!

Harper was thrilled when Mickey Mouse and Minnie Mouse arrived in time cake cutting ceremony. Hugs were exchanged and she held their hand while showing them around the party. Even her guests couldn't believe their eyes!

With the generous support of Ritz Carlton, Harper was offered a memorable one-night stay in one of their suites which, of course, carried the same Mickey-theme.



I wish to be a LEGO designer!

Sage, 11, maple syrup urine disease

Sage is an affectionate 11-year-old boy with a great love for all things LEGO. He often embarks on ambitious building projects with his older brother as his sidekick.

Unlike other children his age, Sage had already been through two liver transplants. But this did not stop him from dreaming of being a LEGO designer!

We worked closely with LEGO who flew LEGO designer Marco Bessa into Singapore to “interview and hire” Sage for a project to build a spaceship.

To prepare for his job assignment, Sage prepared his resume which contained information on past LEGO models that he has built, his favourite food and colour.



Sage was presented with an official letter of appointment and a staff ID badge and proceeded for an induction tour of the Lego office. His excitement was palpable as he peppered his “boss” with many questions on the LEGO displays set up throughout the office.

He then began on a LEGO design process with his brother and Marcos. Sage could not stop smiling throughout the entire process. His building session was extremely successful as he managed to build half a spaceship in just 2 hours with Marcos.

Sage has since donated a LEGO spaceship to Make-A-Wish for a fundraising auction to help other children like him!





Our Volunteers

“*No act of kindness, no matter how small is ever wasted.*”
– Aesop

At Make-A-Wish Singapore, we have volunteers with the fullest hearts and the loveliest souls.

These people are the heart of our wish granting programmes. They are also essential in our fundraising and outreach events.

In 2017, these lovely people devoted more than 17,500 hours of their time, bringing smiles and cheer to more than 100 wish children and families.

Meet Afifah



Our ever so cheerful and bubbly wish granter, Afifah has been volunteering with us for over two years and currently, she has more than 11 wishes under her belt.

Besides being a wish granter, she also volunteers for our other events such as World Wish Day, Children's day celebrations and Santa Run for wishes.

She is definitely a force to be reckoned with.

Let's get the lowdown of her volunteering experience! So, tell me what inspired you to volunteer for Make-A-Wish?

I first heard of Make-A-Wish on the Ellen DeGeneres show. And out of curiosity, I decided to google to find out more about the organization and voila! And with a simple email, I signed up as a volunteer.

What are some of the tips you have for our new volunteers?

I have three golden rules:

1. Smile always – very often, a smile can lift the mood of a sick child and a their family.
2. Embrace the moment – Always remember that you are part of a process that is making a wish come true. No two wishes are alike, and you should embrace the planning experience.
3. Create priceless memories – the wish that you helped to create will be a treasured memory for the family in the times to come so these wishes should be as magical as possible.

What is your most memorable wish?

I am in the midst of planning for a trip to Mecca for a wish child. From volunteers to travel agencies and other vendors, it is so lovely to see the entire community coming together to make this treasured wish come true! It was so heartwarming to see how much this means for the entire family.





★ Coffee sessions



Informal coffee sessions are held on a quarterly basis to promote sharing of skills and experiences amongst our wish granters. Very often, these sessions are themed and wish granting games/questions are set in accordance to theme to facilitate these sessions.

These sessions have been very useful as it is an opportunity to offer good tips and practical advices to our new wish granters.

Sharing sessions not only allow us to bring the wish granting community together but it also helps us to foster stronger bonds and greater understanding of the wish granting process.

The last two coffee sessions were held at Golden Village Suntec City and the Friends café along Magazine road. Check out the highlights from these two events below.



Volunteer and Donor Appreciation 2017

"You are our star" was the theme for this year's volunteer and donor appreciation event.

This annual event is held to show gratitude to our volunteers for their hard work in our fundraising events such as our 14th Charity Golf and Santa Run for Wishes 2016 and also our wish granting programmes.

At the appreciation party, our guests put our creative juices to good use by decking out in star related outfits for the event. They then proceed to do a cat walk around the ball room to gather votes. Winners were picked according to the volume of the cheers that they receive.

In addition to a sumptuous buffet spread, our lovely guests were treated to other activities such as silk screening, a photo booth and live caricature drawing. There was also a live performances by our wish child, Narmada Kumaran and local music duo Marc and Hashy.

Certificates of appreciation and recognition were presented to our top wish granters.



★ Children's Day



It was an early start on children's day for volunteers and staff of Make-A-Wish. Our staff and volunteers huddled up in a van with 10 giant boxes of LEGO and made their way to the paediatric ward of National University Hospital to surprise the children.

All the children in the ward were presented with a Make-A-Wish goodie bag and a set of LEGO. Mickey Mouse, Minnie Mouse and Donald Duck made a surprise appearance and brought so much cheer and joy to all the wards. We lost count of the number of selfies that they took with the kids.





Fundraising

Events

★ 14th Charity Golf Tournament



More than 140 supporters came together for a fun day of golf and networking at the world-class championship course.

Our wish children and ambassadors participated in the festivities. Our wish child, Sage Tan contributed his own LEGO spaceship creation for auction as he wanted to help other wish children. His parents also did a short sharing about the positive impact of his wish for their family. Martin Berry, May Schooling, The Yellow Fellows and Lip Ooi spoke at the event about their involvement with the organisation.

Over \$320,000 were raised from the event with the generous support of our golfers, donors and supporters.

Our heartfelt thanks to all our volunteers who helped made this iconic event a successful one.



Our signature golf event returned to Sentosa Golf Club's Serapong course for its 14th edition in April 2017. This event was proudly presented by Marina Bay Sands.

★ Santa Run for Wishes ★



Our signature festive run was back for the 4th year running! This time, we were joined by 3,200 runners. For this edition, we upped the festivities by partnering with Marina Bay Count Down and all runners basked in the festivities of the Christmas carnival where they got to win attractive prizes from the game booths.

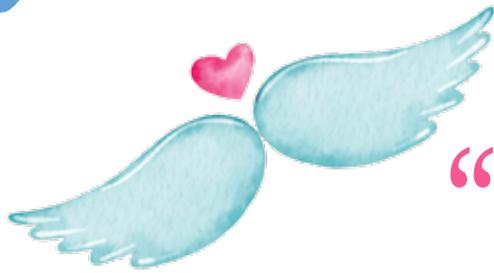


Our runners also outdid themselves this year as they added to the Christmas spirit with super creative costumes.

Ms. Grace Fu, Minister for Culture, Community and Youth graced the event as guest of honour. Medal-winning, Para-athlete – Jason Chee also lent his support to the event.

We concluded the event on a high note with \$500,000 raised. A big thank you to all our sponsors, donors, runners and volunteers for making this event a success.





Donors & Supporters



“*Singapore Airlines - Bringing wishes closer to our wish children.*”

As part of Singapore Airlines 70th Anniversary, KrisFlyer partnered with Make-A-Wish Foundation (Singapore) Ltd to enable members of the frequent-flyer programme to donate miles to help grant wishes of our wish children. A promotional video of Make-A-Wish was posted in the in-flight entertainment system for all Singapore Airlines flights.



To date, over 80 million miles (with an approximate value of S\$1 million) from thousands of KrisFlyer members, were donated towards this initiative, (approximately equivalent to 1,500 flights to Japan).



As a result of this, a child was able to have a magical encounter with Cinderella from Disneyland, engage in an exciting snowball fight in Korea, film a music video with their favourite YouTube artist, and see her grandmother and loved ones who were living far away overseas.

Thank you, Singapore Airlines and KrisFlyer members for making more wishes come true!



Platinum Star Supporters
\$50,000 and Above

NTUC Fairprice Foundation Limited

Diamond Star Supporters
\$20,000 - \$49,999

BHP Billiton Marketing AG
Convergent Systems (S) Pte Ltd
Drew & Napier LLC
Lego Singapore Pte Ltd
Marina Bay Sands Pte Ltd
Mavis Khoo
MFS International Singapore Pte Ltd
Pink Apple Pte Ltd
Samsonite Singapore Pte Ltd
Stamford Community in memory of Fisa Tymoshchuk
Youth For Causes - Project Iridescent

Gold Star Supporters
\$10,000 - \$19,999

Eurekahedge Asian Hedge Fund Award
Getz Bros. & Co (Singapore) Pte Ltd
Heinz Karl Puth
Kwan Im Thong Hood Cho Temple
Lee Guo Zheng
Lee Soon Teck
Li Kenneth Benjamin
SAP Asia Pte Ltd



Singapore Maritime Officers' Union
Soren Bjerg
Tan Kok Siong
Triangle Auto Pte Ltd
Union Energy Corporation Pte Ltd
VMWare Singapore Pte Ltd
Wong Sok Mei

Silver Star Supporters
\$5,000 - \$9,999

Aberdeen Asset Management Asia Limited
Amber Electronics Pte Ltd
Amber Lounge Singapore
Bedok View Sec School
Cordlife Group Limited
Credit Suisse AG
Darwin Design & Developments Pte Ltd
Directions Group Inc Pte Ltd
EBS Dealing Resources International Ltd
Edmund Siah Yiew Ling
Fabri-Tech Components (S) Pte Ltd
Gold Ridge Pte Ltd
Henry Choon
HKT Global (Singapore) Pte Ltd
Ho Wei-Lin June
IBMS Technology Pte Ltd
Indrayogan Yogarajah
Institute Estetica De Beaute Pte Ltd
Koh Chan Guan

Kwek Eik Sheng
Late Mr John Jackson Walker
Lee Ying
Lladro Singapore Pte. Ltd.
Mitsubishi Electric Asia Pte Ltd
Muniandy Raguraman
Ng Eng Soon
Ng Kuan Su Derrick
One World International School
Ong Chin Jin Elvin
Orange Business Services Singapore Pte Ltd
Schenker (Asia Pacific) Pte Ltd
Sembcorp Industries Ltd
Sheela D. Kalwani
Tak Products & Services Pte Ltd
Teo Soon Ann Spencer
The Entre-Builder
Timothy Tan
Ya Kun International Pte Ltd
Youth for Causes - Team Shooting Stars (Dunman High School)
Youth for Causes - Team Wishbone (Dunman High School)



... And many other generous donors and supporters



Financial *Statements*



Statement of Financial Activities for the Financial Year ended December 2017

	2017 \$	2016 \$
Income		
Income from generated funds		
Voluntary Income		
Donations in cash	553,270	326,981
Donations in kind	108,585	119,374
Amortisation of deferred		
Care & share matching		
Grant for operating expenses	246,105	126,486
	907,960	572,841
Income from fund-raising activities		
Charity Golf	320,222	269,770
Other fund-raising activities	243,234	172,980
Sale of fund-raising items	-	869
Santa Run and Swish-A-Wish	645,396	777,611
YMCA Youth For Causes	38,439	6,576
	1,247,291	1,227,806
Investment Income		
Interest income	13,706	13,737
Fair value adjustment on investment in quoted securities	13,000	-
	26,706	13,737
Other Income		
Special Employment Credit	4,773	28,168
Job credit and other subsidies	11,252	-
Amortisation of deferred		
Care and share matching		
Grant for capital expenditure	58,767	30,384
	74,792	58,552
TOTAL INCOME	2,256,749	1,872,936
Expenditure		
Cost of generating funds and charitable activities	1,309,950	1,213,206
Fund-raising expenses	539,489	454,038
Governance costs	250,748	220,103
Other resources expended	34,446	35,763
TOTAL EXPENDITURE	2,134,633	1,923,110
NET SURPLUS/ (DEFICIT) FOR THE FINANCIAL YEAR	122,116	(50,174)

The financial highlights above have been extracted from audited accounts for the year 2017 and 2016.



Statement of Financial Position as at 31 December 2017

	2017	2016
	\$	\$
Assets		
Current assets		
Cash and cash equivalents	636,660	2,052,747
Fixed deposits	1,536,092	1,036,738
Financial assets, at fair value through profit or loss	513,000	-
Other receivables	235,873	236,849
	2,921,625	3,326,334
Non-current assets		
Property, plant and equipment	3,719,829	3,823,923
Intangible asset	106,058	-
	3,825,887	3,823,923
Total assets	6,747,512	7,150,257
Liabilities		
Current liabilities		
Other payables and accruals	209,737	136,724
Borrowings	36,657	43,106
Deferred Care and Share Matching Grant	58,766	30,384
	305,160	210,214
Non-current liabilities		
Borrowings	886,172	1,172,725
Care and Share Matching Grant	240,583	628,601
Deferred Care and Share Matching Grant	96,498	41,734
	1,223,253	1,843,060
Total liabilities	1,528,413	2,053,274
NET ASSETS	5,219,099	5,096,983
FUNDS		
Unrestricted Fund		
General fund	5,219,099	5,096,983

The financial highlights above have been extracted from audited accounts for the year 2017 and 2016.

Statement of Cash Flows for the Financial Year ended 31 December 2017

	2017 \$	2016 \$
Cash flows from operating activities		
Net surplus/(deficit)	122,116	(50,174)
Adjustments for:		
Gain on fair value adjustment on financial assets, at FVTPL	(13,000)	-
Interest income	(13,706)	(13,737)
Amortisation of intangible asset	26,515	-
Depreciation of property, plant and equipment	113,435	112,784
Interest expense	34,446	35,763
Operating cash flow before working capital changes	269,806	84,636
Changes in operating assets and liabilities		
Other receivables	976	(62,043)
Other payables and accruals	(231,859)	62,879
Net cash provided by operating activities	38,923	85,472
Cash flows from investing activities		
Increase in fixed deposits	(499,354)	(36,738)
Investment in financial assets, at fair value through profit or loss	(500,000)	-
Purchase of property, plant and equipment	(9,341)	(12,240)
Acquisition of intangible asset	(132,573)	-
Interest received	13,706	13,737
Net cash used in investing activities	(1,127,562)	(35,241)
Cash flows from financing activities		
Repayment of bank borrowings	(293,002)	(42,509)
Interest paid	(34,446)	(35,763)
Net cash used in financing activities	(327,448)	(78,272)
Net decrease in cash and cash equivalents	(1,416,087)	(28,041)
Cash and cash equivalents at beginning of financial year	2,052,747	2,080,788
Cash and cash equivalents at end of financial year	636,660	2,052,747
Cash and cash equivalents comprise:		
Cash in hand	500	500
Cash in banks	636,160	2,052,247
	636,660	2,052,747

The financial highlights above have been extracted from audited accounts for the year 2017 and 2016.



Reserve Management

The primary objective in the management of the Foundation's reserve is to ensure that it maintains strong and healthy level of reserves and working fund ratio in order to support its operation. The Foundation has a cash reserve policy of holding not more than 3 years' operating expenditure. Such reserve shall be invested in financial prudent deposits and investments.

Board Attendance

	Date of appointment	Board attendance 2017	
Keith Goh Yu-Ching (Chairman)	8/6/12	4/6	67%
Paul Vinod D' Souza (Treasurer)	8/14/14	4/6	67%
Rajendra Nandakumar Pai (Vice-Chairman)	6/11/15	4/6	67%
Yong Siak Hoong	6/26/13	5/6	83%
Davy Lau Chun Wah	8/14/15	3/6	50%
David Ong Kok Yeong	11/28/16	5/6	83%
Low Yee	11/28/16	4/6	67%
Tay Weng Boon Gillian	6/25/14	5/6	83%

Management and avoidance of conflict of interest policy

The Foundation has a written policy of management and avoidance of conflicts of interest of directors, staff and volunteers. Any interest in contracts with vendors, interest in other organisations joint ventures, recruitment and remuneration of staff with close relationship, have to be fully disclosed and the person with the conflict of interest is excluded from the discussion and approval of such transactions.

Remuneration of Key Management Personnel

The annual remuneration of key management personnel are classified as follows:

	2017	2016
Remuneration band (S\$)	No. of personnel	No. of personnel
Between \$50,001 to S\$100,000	2	4
S\$50,000 and below	2	1

Whistle Blowing Policy

Make-A-Wish Foundation (S) Limited (MAW) is committed to strong corporate governance and promotes an open and transparent culture, where employees, vendors, clients and other stakeholders are provided an avenue to express concerns on any serious wrongdoing/malpractice in particular in relation to fraud, controls and ethics.

Board Governance

1	Are there Board members holding staff appointments? Remarks: (Skip questions 2 and 3 if "No")	No
4	There is a maximum term limit of four consecutive years for the Treasurer position (or equivalent, e.g. Finance Committee Chairman).	Complied
5	There are Board committees (or designated Board members) with documented terms of reference.	Complied
6	The Board meets regularly with a quorum of at least one-third or at least three members, whichever is greater (or as required by the governing instrument).	Complied

Conflict of Interest

7	There are documented procedures for Board members and staff to declare actual or potential conflicts of interest to the Board.	Complied
8	Board members do not vote or participate in decision-making on matters where they have a conflict of interest.	Complied

Strategic Planning

9	The Board reviews and approves the vision and mission of the charity. They are documented and communicated to its members and the public.	Complied
10	The Board approves and reviews a strategic plan for the charity to ensure that the activities are in line with its objectives.	Complied

Human Resource Management

11	The Board approves documented human resource policies for staff.	Complied
12	There are systems for regular supervision, appraisal and professional development of staff.	Complied

Submission for the period Jan 2017 to Dec 2017



Financial Management And Controls

13	The Board ensures internal control systems for financial matters are in place with documented procedures.	Complied
14	The Board ensures reviews on the charity's controls, processes, key programmes and events.	Complied
15	The Board approves an annual budget for the charity's plans and regularly monitors its expenditure.	Complied
16	The charity discloses its reserves policy in the annual report.	Complied
17	Does the charity invest its reserves? Remarks: (Skip question 18 if "No")	Yes
18	The charity invests its reserves in accordance with an investment policy approved by the Board. It obtains advice from qualified professional advisors, if deemed necessary by the Board.	Complied

Fundraising Practices

19	Donations collected are properly recorded and promptly deposited by the charity.	Complied
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Disclosure and Transparency

20	The charity makes available to its stakeholders an annual report that includes information on its programmes, activities, audited financial statements, Board members and executive management.	Complied
21	Are Board members remunerated for their Board services? Remarks: (Skip questions 22 and 23 if "No")	No
24	Does the charity employ paid staff? Remarks: (Skip questions 25 and 26 if "No")	Yes
25	No staff is involved in setting his or her own remuneration.	Complied
26	The charity discloses in its annual report the annual remuneration of its three highest paid staff who each receives remuneration exceeding \$100,000, in bands of \$100,000. If none of its top three highest paid staff receives more than \$100,000 in annual remuneration each, the charity discloses this fact.	Complied

Public Image

27	The charity accurately portrays its image to its members, donors and the public.	Complied
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MAKE-A-WISH.
Singapore

Ways to Support Us

Adopt-A-Wish

You, your family and friends, company or organisation can make a difference in the life of a Wish Child through our Adopt-A-Wish program. For a donation of \$5,000 or more, you can be a Wish Adopter and know exactly how your gift aided our wish-granting efforts as you will receive a report of the wish that was made possible by your contribution.

Host an event

You, your company, association, school, or club can create a fundraising event of your own to benefit the Wish Children of Singapore. By hosting an event, you provide the support necessary for the wishes we grant each year. Some examples of external events that have made dreams come true over the years are car washes, walk-a-thons, anniversary celebrations, exhibitions, annual dinner and dances, concerts, golf tournaments, dress down casual days, customer appreciation days, bake sales or donation of sales proceeds.

In-kind donations

Many of our fundraising events and wishes are made possible through pro bono services and in-kind (free or deeply discounted) donations, including:

(i) Auction and Lucky Draw items

Make-A-Wish holds fundraising events same with both auctions and lucky draws. If you would like to donate a new or collectible item e.g., electronic items, branded bags, dining, or shopping vouchers, hotel stays, mobile phones, please contact our office at 6334 9474.

(ii) Wish Gifts

Our Wish Granters often contact members of the community for wish gifts or services. These in-kind donations, e.g. party venue, food and beverage, gaming consoles, shopping vouchers, laptops etc. help bring wishes to life or add that cherry-on-top of an unforgettable wish.

Pockets of sunshine

This monthly giving scheme via GIRO allows you to make a difference in the lives of these children regularly and conveniently-you need not write cheques or mail envelopes every month. Once you sign up with for this scheme, there is nothing else required of you. Your regular contributions will continue to support Make-A-Wish's cause continually. Visit makeawish.org.sg for more information on how to become a regular donor.

Pass it on

Why not ask guests attending parties or functions you host to make a donation to Make-A-Wish instead of buying you a gift? We send thank you letters to your guests as a token of appreciation for their donations. A unique and meaningful party favour your guests can take away.

Matching Gifts

Many generous companies offer a "matching gifts" program, which could multiply your donation to Make-A-Wish Singapore. This usually means that for the amount you donate, companies working in collaboration with us will donate the amount that matches your donation! Check with your company's personnel or HR department and team up with your employer to contribute to a very meaningful and noble cause.

Celebrate and give

When you organize a house-warming party, Christmas party, etc., ask your guests to make a donation to us, instead of bringing a gift. We will issue a tax deductible receipt and thank-you letter to your guests when they makes a donation of more than \$50.

Schools & universities

Students, you hold the Power of a Wish too! Organise your own fundraising activities with your peers and classmates for community involvement projects at school. We encourage you to be as creative and imaginative as possible. Fresh, new ideas and unique projects are what we love to hear! We can also provide you with assistance to help make your project a complete success. Email info@makeawish.org.sg to find out how you can also make a difference!



Thank you for your donations and support!



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