

Make-A-Wish[®]

SINGAPORE

Annual Report 2021



I wish to have a wheelchair



I wish to have a room make over



I wish to be a chef!



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ABOUT MAKE-A-WISH SINGAPORE

Make-A-Wish Singapore is a part of the world's largest wish granting organisation. Since our inception in 2002, we have granted more than 1,700 life-changing wishes for children with critical illnesses. We believe wishes provide children the strength to look past their situations and limitations, assist families in overcoming their anxieties, and have the potential to galvanise entire communities in creating hope, strength and joy for the children as well as their loved ones. Most importantly, we believe that wishes can improve a child's quality of life, giving them a better chance of recovery. Make-A-Wish Singapore is supported by over 200 volunteers, 8 board members and 9 staff, and is the only wish granting organisation of its kind in Singapore.

MISSION

Together, we create life-changing wishes for children with critical illnesses.

VISION

To grant the wish of every eligible child in Singapore.

The Inspiration behind Make-A-Wish

In 1980, 7-year-old Christopher James Greicius wished to be a police officer for a day. Chris' wish inspired the eventual creation of Make-A-Wish. And since Chris' life-changing experience, Make-A-Wish Foundation has been responsible for granting the wishes of more than 500,000 children worldwide. With each wish, comes renewed strength and encouragement for every child and family we serve.

CHAIRMAN'S MESSAGE



Mr David Ong
Board Chairman

I closed my last annual report expressing the hope and desire to continue granting life-changing wishes despite the challenges posed by the Covid-19 pandemic, and I am happy to report that we have done just that. Together, we found our stride and discovered creative new ways to continue fundraising and granting impactful wishes to children with critical illnesses.

In 2021, we had the joy of watching transformational wishes come true for 106 wish children. From Khalish becoming a chef for a day to Arian's magical wish experience of interacting with horses. Another highlight of the year was granting our 1,700 th wish – Jovan's wish to organise a e-tournament to raise funds for charity. Every wish is unique to the child and holds a special meaning for them. A wish gives these kids the opportunity to look outside of their condition, and restores a sense of childhood back to the kid and normalcy to the family.

This year marks Make-A-Wish Singapore's 20 th anniversary. Since starting our chapter in 2002, we have granted over 1,700 wishes for children with critical illnesses in Singapore, and this year, we would be embarking on the road to fulfilling 2,000 wishes. Our wish this year is for all eligible children with critical illnesses in Singapore to be referred to us such that we can grant the power of a wish to them.

As we reflect on our legacy thus far, we are humbled by the support that has made fulfilling our mission possible. We are eager to see where the next 20 years will take us, and we are grateful to be on this journey together with our community to continue granting hope, strength and joy through wishes for all eligible critically ill children in Singapore.

I hope you can join us on our road to 2,000 wishes by offering your support in any way possible - whether it's referring a child you know, becoming a monthly donor, getting involved with your school, becoming a volunteer or supporting us as a corporate sponsor. We look forward to bringing more transformational wishes to life along with you.

I would like to specifically thank our staff and volunteers for the endeavour and resilience demonstrated through 2021. On behalf of the children and families we serve, thank you to our donors and partners for your ongoing support. We look forward to moving closer to achieving our vision of granting the wish of every eligible child in Singapore.

BOARD OF DIRECTORS

David Ong Kok Yeong

Board Chairman

Occupation: Business Advisor

Anastasia Ling Yew Lin

Vice Chair

Occupation: Entrepreneur

Jeremy Lin Bingyuan

Vice Chair

Occupation: Paediatric Neurologist

Ivan Chang Weilong

Treasurer

Occupation: Business Manager,
Payment Processing

Claire Tan Lee Fang

Nuraliza Binte Mohamed Osman

Shahrukh Marfatia

ADVISORY PANEL

Debbie Seah

Gabrielle Lee

June Ho

Leonard Lim

Rajendra Pai

COMMITTEES

Audit Committee

David Ong Kok Yeong

Chairman

Members

Anastasia Ling Yew Lin

Karyn Qua

Lee I-Lin

Finance & Investment Committee

Ivan Chang Weilong

Chairman

Members

Claire Tan Lee Fang

Leonard Lim

Rajendra Pai

HR Committee

Shahrukh Marfatia

Chairman

Members

Debbie Seah

Ivan Chang Weilong

Jeremy Lin Bingyuan

Kuek Chiew Hia

Nomination Committee

David Ong Kok Yeong

Chairman

Members

Anastasia Ling Yew Lin

Jeremy Lin Bingyuan

Wish Granting Committee

Jeremy Lin Bingyuan

Chairman

Members

Christie Ang

Gabrielle Lee

Low Yee

Nuraliza Binte Mohamed Osman

Community Partnership Committee

Anastasia Ling Yew Lin

Chairman

Members

Gillian Tay

Leonard Lim

Nuraliza Binte Mohamed Osman

Poh Pei Shee

Marcom Committee

Claire Tan Lee Fang

Chairman

Members

Anastasia Ling Yew Lin

Pooja Nikam

BOARD OF DIRECTORS PROFILE



DAVID ONG KOK YEONG

Board Chairman

David serves as the CEO of Tricor Singapore. He has more than 20 years of experience advising companies on the set up of businesses and their back-office support like accounting, payroll and corporate secretarial functions. His extensive portfolio of clients comprises multinationals and local businesses, spanning various industries such as general trading, shipping, manufacturing and assembly, retail, PE funds, pharmaceutical and property development.

David and his family have been actively involved in fund raising and wish granting activities for Make-A-Wish Singapore. Being a father of three young children, it means a lot to him to be able to contribute and help bring hope and happiness to children with critical illnesses.

Date of Appointment: 28 November 2016



ANASTASIA LING YEW LIN

Vice Chair

Anastasia is an entrepreneur who is passionate about all things health and wellness. She is also a certified health coach and recently started her wellness brand, Re:Well Rebels. Equipped with skills built over a decade of managing global luxury lifestyle brand, Quintessentially in Singapore, and now their Asia Brand Ambassador, she hopes to use her knowledge and networks to empower people in their pursuit of health and well-being.

Anastasia started with Make-A-Wish Singapore in 2018 as a volunteer with the Community Partnership Committee and subsequently became their board advisor. She is also an active wish granter. She saw how the power of wishes has created hope and joy for the kids with critical illnesses and their families, and truly believes in the transformative work Make-A-Wish does in the community.

Date of Appointment: 15 September 2020



JEREMY LIN BINGYUAN

Vice Chair

Jeremy is a paediatrician with special interests in child neurology at the National University Hospital (NUH), Singapore. His postgraduate qualifications include Master of Medicine (Paediatrics), Master of Clinical Investigation, Membership to the UK Royal College of Paediatrics and Child Health, and American Academy of Cerebral Palsy and Developmental Medicine. As part of his daily work, he takes care of children with various neurological conditions such as brain and nervous system injuries.

Jeremy has been working closely with Make-A-Wish Singapore for several years since he was a junior doctor, referring his patients for their wishes to be granted. He saw how the wishes impacted on his patients and families in terms of providing happiness, hope and inspiration, in intangible ways that medicine alone cannot provide.

Date of Appointment: 9 May 2019



IVAN CHANG WEILONG

Treasurer

Ivan serves as the Head of Payments, APAC for The Walt Disney Company. In his role, he oversees a diversified team across multiple geographies and processing multimillion transactions monthly. He is responsible for the day to day operations of Disney's payment acceptance as well as ensuring the company has a growth strategy in the emerging area of finance and technology.

Ivan's journey with Make-A-Wish Singapore began in 2007, when he was motivated to do his part for children with critical illnesses. He serves on the Board and also active wish granter. He has now granted the most number of wishes the organisation has ever seen, helping the dreams of 80 children come true.

Date of appointment: 12 Mar 2018



CLAIRE TAN LEE FANG

Director

Claire is a communications professional blessed with diverse career experiences traversing academe, media, government/public relations, marketing, branding, editorial, and research. Experiences that had allowed her to reside in Singapore, Australia, and the USA. She is passionate about what she does and strongly believes that each of us is put on this earth with a purpose.

Claire joined the Make-A-Wish Singapore family in 2018. It has been a joy and privilege for her to be part of a strong, passionate and dedicated community relentlessly rooting for a cause that is larger than themselves.

Date of Appointment: 19 June 2019



NURALIZA BINTE MOHAMED OSMAN

Director

Nuraliza is an attorney qualified in Singapore and New York and is presently the Managing Counsel for Mergers and Acquisitions for a large MNC where she leads a team of lawyers across Asia. During her 20-year career, she has been posted and worked in Singapore, London, The Netherlands and Nigeria where she found volunteer opportunities in each country to stay connected with the children of the communities locally, ranging from orphanages to running parties for children at refugee camps for Syrian migrants in The Netherlands. Her home and heart though remain in Singapore and she is committed to assisting children in need to bring them a smile in any way possible.

Nuraliza joined the Board of Make-A-Wish Singapore in 2020, having been a volunteer wish granter since its establishment in 2002.

Date of Appointment: 15 September 2020



SHAHRUKH MARFATIA

Director

Shahrukh is a senior HR and business executive having worked with many top global companies in his full-time corporate career. He heads the Asia Pacific business for a research-based talent solutions company that is the disruptor in the recruitment business globally. He is also on the Board of Directors of companies and has helped the VVO sector in Singapore by initiating mentoring as a key executive development initiative. He also helps people and leaders through extensive pro bono mentoring. He has worked and lived in five countries and been involved with the NGO sector in India.

Shahrukh joined the Make-A-Wish Singapore family in 2020 as Board Advisor and member of the HR Committee. He feels a great sense of satisfaction to support the stellar work that Make-A-Wish does in granting wishes of children with critical illnesses in Singapore and around the world.

Date of appointment: 3 January 2022

MANAGEMENT AND STAFF

Ravi Vig

CEO
(resigned 30 Sep 2021)

RICHARD TEO

Senior Director
Finance and Administration

JANET GOH

Senior Executive

LEANORA LYN GAFFAR

Director
Programme Services

CONAN TEO

Senior Executive

NATALIE SOH

Senior Executive

JENEVE LIM

Director
Community Partnership

JENIFER LOH

Assistant Manager
Marketing and Communications

(As of March 2022)

ABOUT WISHES

WISH IMPACT STUDY

Studies have shown that our wishes deliver immediate positive impact on wish kids and families. But as many of our wish kids survive and thrive years after the wish, a wish impact study was conducted to find out more on the medium- and long-term impact of our wish journeys. This study comprises both qualitative and quantitative methods that give invaluable insights to the lasting effects and level of satisfaction of our wish granting programme, even three to five years after the wish was granted.

EVEN THREE TO FIVE YEARS AFTER THE WISH WAS GRANTED...

Over
80%

of caregivers and recipients are **satisfied** with the wish journey. And many are keen to stay in closer contact with Make-A-Wish.

Over
64%

of respondents report **lasting positive improvements** in the wish child's perceptions of health, general self-regard, and future outlook.

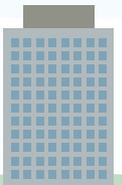
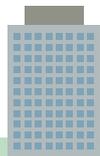
Over
70%

of caregivers feel that Make-A-Wish is **important** for every child

EVERY WISH BEGINS WITH A REFERRAL

A child diagnosed with a critical illness spends his or her days in and out of medical procedures and misses out on the everyday pleasures of life. Make-A-Wish believes in the healing power of a wish and you can transform lives by making a referral or by helping us fulfil our mission of reaching out to every medically eligible child by forwarding this to a friend or sharing about our cause.

Refer a child today at bit.ly/referakid



WISH HIGHLIGHTS OF 2021



WISH BREAKDOWN





**Wish
Stories**

I wish to organise a gaming tournament to raise funds for charity

Jovan, 17, acute myeloid leukaemia

17-year-old Jovan is an acute myeloid leukaemia survivor and online gaming enthusiast who wished to organise his own Valorant gaming tournament to raise funds and pay-it-forward to charities close to his heart – Children’s Cancer Foundation and Make-A-Wish Singapore.



Jovan has been through tough and painful treatments since 2019 and his wish was the one thing that kept him going as it gave him the chance to look at something meaningful outside of his illness. Jovan’s wish was organised jointly by our corporate partners, Secretlab and The Gym Esportscentre. The scale of this event was beyond Jovan’s wildest imagination and on wish day, he was joined by three other pre-set teams formed by well-known streamers, along with his friends & brother.

Throughout the tournament, Jovan had the ability to make changes to the map and gameplay and he was also involved in the casting for the finals. Jovan was also surprised with tons of gifts and special shoutout videos from Jovan’s favourite Valorant players, along with a limited edition Secretlab chair that he still fondly speaks about all the time. Jovan raised more than \$4,000 by the end of his wish day and donated these funds to help others who could benefit like him from a wish.



Jovan’s wish marks the 1,700th wish granted by Make-A-Wish Singapore! Special thanks to The Gym Esportscentre and Secretlab for going above and beyond to make Jovan’s wish come true.



I wish to be a ballerina

Ezri, 7, acute lymphoid leukaemia

7-year-old Ezri was diagnosed with acute lymphoid leukaemia four years ago and what kept her going through the many medical procedures was the times she played dress-up as a ballerina, twirling and dancing in tutus with her sister Iveen.



Ezri's wish was to become a ballerina and perform both a ballet duet with her sister and a solo ballet dance in front of her family and friends. Her ballet teacher, Ms Viv, who had been coaching her for two years, was instrumental in helping Ezri prepare for her wish day. Weeks leading up to her wish day, Ezri ramped up rehearsals and private practises at home, and also sent out customised invitations to her guests.

On her wish day, Ezri and her family had an exclusive, behind-the-scenes tour at the Singapore Dance Theatre, before getting ready for her dance performances. The backstage tour was very inspiring to Ezri and gave her a glimpse into the life of a professional ballerina. Ms Viv helped Ezri and Iveen get ready with their stage make-up and hair before donning in exquisite and dazzling ballerina dresses, gifted by a friend.



Ezri and Iveen first performed a duet titled, Enchanted Garden, choreographed by Ms Viv, which showcases the sisters as fairies in the garden picking flowers. The solo performance by Ezri was a little excerpt from the repertoire, The Sleeping Beauty Act III, with Ezri taking on the role of the Crystal Fountain Fairy who gives the gift of purity, honesty, sincerity, and integrity to Sleeping Beauty.

“”

At the end of the wish day, the family had a symbolic ritual with Ezri throwing away the cup that was used to hold the chemotherapy medicine, to symbolise her readiness to move forward into the future as the new Ezri - brave, courageous and resilient, emerging stronger from what she has been through.

I wish to go on a staycation

Syakira, 10, intracranial germ cell tumour

Syakira is like many 10-year-old girls, who loves to dance (especially along with Jojo Siwa, an American teen celebrity), arts & crafts, and dressing up. But unlike many girls her age, Syakira is also battling with intracranial germ cell tumour. Since being diagnosed with this condition, Syakira hasn't had the chance to take a break and spend a relaxing vacation with her family or enjoy her favourite food.

With her 9th birthday coming up, Syakira's wish to go on a staycation with her family is about to come true! As part of her wish anticipation, Syakira received a customised Jojo Siwa-themed chocolate cake, a Sephora gift card and a staycation itinerary.

As her wish day arrived, Syakira enjoyed a morning of art jamming fun with her family before heading to Marina Bay Sands Hotel for her 3D2N staycation. Syakira checked into a beautifully decorated room and was surprised with a box of her favourite snacks and a welcome cake, as well as balloons and everlasting flowers of her favourite colour – purple!

Syakira's wish for a staycation led to an unforgettable time for her and her family. They were able to just spend quality time together as they visited the ArtScience Museum and a special makeover session for Syakira to get ready for a photoshoot for her and her family!

Syakira's wish for a staycation led to an unforgettable time for her and her family. They were able to just spend quality time together, a chance to pause life's responsibilities and focus on having fun and each other.



I wish to interact with horses

Arian, 8, multiple congenital anomalies

Arian's love for animals is evident since he was a toddler - stopping to pet neighbour's dogs and cats. Since his first pony ride at the zoo, he has always been fascinated by ponies and horses. So it came as no surprise that his wish was to interact with horses!



A week before his horse therapy sessions, Arian was given various challenges to complete, which included horse-themed games such as colouring and puzzles. At the end of the challenges, Arian would receive his surprise gift - a brand-new cowboy suit!

To kickstart his wish, Arian met his therapy horse, Esperanza. Under the guidance of an experienced trainer and therapist, Arian soon learned to feed and walk the horse, comb its mane, and use controlled movements to be gentle with Esperanza.



The following lessons include riding the horse, maintaining his posture and guiding Esperanza on which path to take. By the end of fifth lesson, both Arian and Esperanza had become buddies with Arian bargaining to bring Esperanza more carrots! To celebrate the conclusion of Arian's classes, his family and relatives enjoyed a meal to view his videos and photos.



“”

Arian's wish has helped him build his confidence and improve his posture.

I wish my wheelchair can fly

Aariz, 3, spinal muscular atrophy

As a little boy who loves fast moving things and speeding cars, Aariz's wish was to have a motorised wheelchair that he could control on his own with the convenience of a joystick.

On his wish day, Aariz received his wheelchair together with a customised monster truck image to stick on to his wheelchair to give it the effect of a fast-moving car. Aariz was taught how to control the wheelchair and he was beyond thrilled to go for a test drive at the Singapore Zoo the next day, where he could meet his favourite penguins!



“”

Thank you for making Aariz's wish come true and going beyond our expectations! We're very happy that he has gained greater self-mobility and I can tell it gives him a sense of independence and control.

- Aariz's mother



Wish Highlights

I want to be a chef



Khalish, 9

hodgkin's lymphoma

I wish to have a Transformers themed room



Koen, 6

lymphoma

I wish for Alienware gaming laptop



Vy Khang, 9

acute myeloid leukemia

I wish to learn more about space and the galaxy



Shuting, 16

osteosarcoma

I wish to have a bicycle



Ruqshane, 15

hodgkin's lymphoma

I wish to create digital art



Sukhman, 16

severe atopic dermatitis
with adrenal insufficiency

I wish to skydive with my family



Amir, 8

wilm's tumour

I wish to be a vlogger



Khan, 17

encephalitis



I wish to have a drum set



Ezra, 15

germ cell tumour

I wish to give a gift
to less-fortunate children

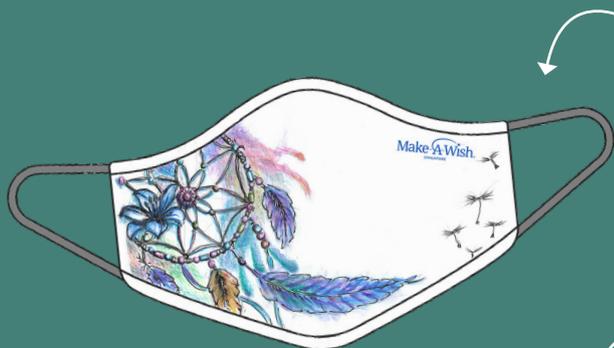


Jermaine, 14

craniopharyngioma

World Wish Day

In celebration of the anniversary of the first wish that inspired the founding of Make-A-Wish, we have launched a social movement, #WishesComeTrueBlue, which encouraged members of the public to wear blue on 29 April to show their support for Make-A-Wish and all children with critical illnesses. As part of the celebration, we also released three limited-edition custom face masks, designed by our wish children. This series of masks shares a message of hope for everyone around them.



Designed by Joanna, 16

Joanna's design was deeply inspired by her wish journey to live a meaningful and positive life. The dandelions represent her hope for everyone to not be afraid to start afresh while the dreamcatcher illustrates her wish for us to only dream good things and new beginnings every day.

Designed by Yasmin, 6 sister of wish child Arshad, 8

Arshad is a non-communicative child, and his sister designed this mask with a wish for Arshad to be able to enjoy the taste of her favourite sweets and snacks. The design is also to remind us to pause and enjoy the simple pleasures of life.



Designed by Amelia, 19

This piece is inspired by Amelia's love for travel and exploration, and her wish to travel to Japan. She is eager to experience the post-pandemic future where everyone to be able to remove their mask and breathe in the fresh air.



SANTA RUN

for **Wishes**

Catch the event highlights of Santa Run for Wishes 2021!



SCAN ME

Back for the 8th year and our 2nd virtual run, our signature event recorded a total distance of 69,614.51km – approx. running 350 times across the whole of Singapore! The total clocked was well ahead of our initial goal of 21,517km. A big thank you to all our participants for your support!

START

Leading up to the race period, participants in the run also took part in exciting activities such as monthly lucky draws, Best Dressed competition, On-The-Run Art challenge and more. We have raised over \$400,000 for our wish granting programmes.

This year, together with SAP volunteers, we were able to go around Singapore to deliver toys to 320 wish children, as part of the Santa on Wheels initiative to bring the celebration to their homes during this festive season.

BIG THANKS TO OUR SPONSORS

PRESENTING SPONSOR

FairPrice Foundation

STAR SPONSOR

Burberry

ANGEL SPONSOR

Atomy SAP

FRIENDS OF SANTA RUN

Allianz SE Reinsurance Asia

Citrix

Tate & Lyle

IN-KIND SPONSOR

Atos Wellness

F&N

Lendlease

313@somerset

OFFICIAL OOH MEDIA SPONSOR

Focus Media

Suntec Singapore



69,614.51km

Event Highlights 2021

This year we have collaborated with various like-minded partners to raise funds to grant more life-changing wishes.



BURBERRY

LONDON ENGLAND

In 2021, Burberry (Singapore) adopted Make-A-Wish® Singapore as one of their charity partners to help grant hope and joy to many critically ill children. Despite limited in-person activities due to the pandemic, Burberry continues to make a positive impact through fundraising so that wishes can still come true. Part of the sales proceeds in a single day from all Burberry (Singapore) stores were donated from 29 April 2021 to 31 March 2022. A total of more than S\$85,000 has been raised from this campaign.

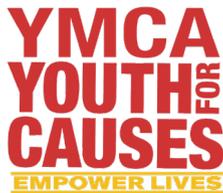


Donations to Make-A-Wish Singapore are available on Grab Rewards from 29 July 2021 to 30 June 2022. Grab users can redeem a \$2 donation to Make-A-Wish Singapore by redeeming 1,000 points on Grab Rewards.





All Lendlease Malls – 313@Somerset, JEM, Parkway Parade, Paya Lebar Quarter, participated in the “Wish Upon a Merry Tale” campaign where customers could donate their Plus\$ via the Lendlease Plus app in the month of December 2021. Every 2,000 Plus\$ donated is worth \$1 donation to Make-A-Wish Singapore.



In Youth for Causes 2021, 10 teams supported Make-A-Wish Singapore’s cause and helped raise a total of S\$49,788. Each team consisted of four student leaders that championed their respective projects and spread awareness of the foundation within their communities. Congratulations to Project Astralis and Project Iridescent for achieving Distinction Award and Team Patronus for achieving the Merit Award respectively.

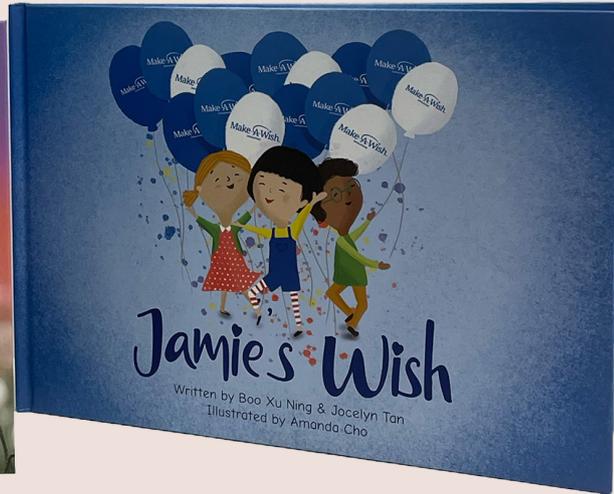
Endowus



Since 2021, Endowus has partnered with Make-A-Wish Singapore to help give the gift of hope through fundraising for critically ill children in Singapore. Make-A-Wish® Singapore was one of 15 charities that was part of their innovative “Giving Machine” campaign that ran from 15 November – 31 December 2021. Twelve physical Giving Machines were placed around Singapore and virtual vending machines were also launched as part of “Endowus Gives Back” initiative for Singaporeans to donate to their charity of choice – Make-A-Wish® Singapore being one of them. More than S\$5,000 was raised for the foundation and helped grant life changing wishes for beneficiaries of the foundation.



Wish Granting Storybooks



Wish Capture marks the first step of a wish journey where we uncover what the child's most cherished wish is. We use a multitude of tools that we build in-house and continually refresh to support this process. The books Jamie's Wish and One True Wish were published as an additional tool to help younger wish kids understand the wondrous concept of a wish. These books were written and illustrated by Amanda Cho, Boo Xu Ning, Jocelyn Tan and Sherry Soon, with the support from Be Kind SG and The Majority Trust.





Celebrating Superhero Nurses!

This year's Nurses' Day, we delivered snack boxes to KK Women's and Children's Hospital (KKH), and National University Hospital (NUH) to celebrate their dedication and hardwork. Nurses have been strong allies in every wish journey – from making the referral, to guiding us on the wish child's likes and dislikes, to helping us build rapport with the families. Some of them even volunteer with us as wish granters!



Meet **YAN YIN LIM**

Nurse Clinician, KK Women's & Children's Hospital

“”

The greatest satisfaction I have at work is to see patients coming back to the hospital after completing their treatment knowing that I was part of the care that have made them healthy again. The opportunity of being a wish granter allows me to connect with them at a deeper level and follow them through the passage of adversity to hope. This unique experience is fulfilling to me both personally and professionally!



Meet **CLARA SU**

Assistant Nurse Clinician, Khoo Teck Puat – National University Children's Medical Institute, National University Hospital

“”

I decided to join Make-A-Wish Singapore as a volunteer as I saw its meaningful purpose and the hope it brings to my patients. Being a paediatric oncology nurse, I have the privilege to personally witness the power of a wish and it's ripple effects on the family and community around the children, and it has also greatly impacted me.

Watch our wish children & team's message for these superhero nurses!



Wish Granters

Wish granters are the heart and soul of our Wish Force. They work selflessly, dedicating their time, skills, passion and are committed to giving our wish children a life-changing wish experience.



THEA

“There is something exceptionally beautiful and magical about fulfilling a child’s wish and seeing their face light up.”



ROGER

“I joined as a wish granter because I wanted to bring joy, hope and positivity to kids who are critically ill, and hopefully give them the strength to carry on their journey to recovery through my actions.”



ANAR

“Listening to our wish children’s dreams and seeing them thrive not only inspires me but also gives me great joy.”



JADE

“It’s always magical to see the wish kids’ eyes lit up when you tell them all the possibilities of their wishes that can come true. That’s how you know you make a difference in someone’s life.”



CHARMAINE SEE THOO

“Make-A-Wish Singapore is the first organisation that I started my volunteering journey. I wanted to use my experience in organising events and project work to enhance or change the lives of the beneficiaries. So far, the journey has been very humbling and a joy especially when I meet and work with fellow passionate wish givers.”

Referral Partners



DR FURENE WANG

Consultant, Division of Paediatric Neurology, Department of Paediatrics Khoo Teck Puat - National University Children's Medical Institute NATIONAL UNIVERSITY HEALTH SYSTEM

"To cure sometimes, to relieve often, to comfort always."
Make-A-Wish embodies this by bringing precious experiences and memories to our patients with critical illnesses. The joy on their faces is truly priceless!

DR CRISTELLE CHOW

MBBS (Spore), MRCPCh (UK), M.Med (Paediatrics), MHPE (Maastricht) | Senior Consultant, General Paediatrics | Director, Children's Complex and Home Care Services | KK Women's and Children's Hospital

Families of children with life-limiting illnesses focus much energy on their child's complex healthcare needs. Referring my patients to Make-A-Wish provides families with the opportunity to create meaningful experiences together with their child, and affirm their role as parent-caregivers. I hope that more healthcare professionals can refer their patients to get wishes fulfilled, as wishes not only form important memories for patients, but also strengthen family bonds.



LIM JIA MIN

Senior Staff Nurse, KK Women's and Children's Hospital

Every child deserves to be happy and valued. With my experience working with children with chronic illness all these years, I have learnt to see things through their innocent minds and eyes. A little act of kindness and gesture of granting their wish gives them the strength and courage to remain happy and strong in dealing with the challenges they face.

ISABELLE WOO

Social Worker | Children's Cancer Foundation

The children I work with go through a challenging treatment process, so I'm thankful to Make-A-Wish for giving them something to look forward to and also for creating such magical memories for the children and their families!



Donors & Supporters

We'd like to thank and acknowledge various individuals, corporations, schools and foundations for their generous contributions to make more life-changing wishes come true for children with critical illnesses in Singapore.

PLATINUM STAR SUPPORTERS

\$50,000 and above

NTUC FairPrice Foundation Limited
Singapore Totalisator Board
Burberry (S) Distribution Co Pte Ltd

DIAMOND STAR SUPPORTERS

\$20,000 - \$49,999

Drew & Napier LLC
Khoo Bee Geok Mavis

GOLD STAR SUPPORTERS

\$10,000 - \$19,999

Goh Jia Le
Jungheinrich Lift Truck Singapore Pte Ltd
Lam Kun Kin
Lymon Pte. Ltd
Muwaffaq Salti
Northland Primary School
Ong Jia Yan
Project Iridescent
SAP Asia Pte Ltd
Tang Peiyi
Tate & Lyle Asia Pacific Pte. Ltd
The Shaw Foundation Pte
XTX Markets Pte Ltd
YMCA of Singapore

SILVER STAR SUPPORTERS

\$5,000 - \$9,999

Allianz SE Reinsurance Branch Asia Pacific	Kwan Im Thong Hood Cho Temple
Amber Electronics Pte Ltd	Lee Guo Zheng
Atiff Gill	Leong Mun Yi Kimmie
BDO Corporate Services Pte Ltd	Lim Pei Ling Kristen
BDO Tax Advisory Pte Ltd	Max Tan Thiam Min
Borneo Motors (Singapore) Pte Ltd	Michael Leutwyler
Carlton Glass Ent Pte Ltd	Ng Eng Soon
Cheng Kar Yee Carol	S&P Global Ratings Singapore Pte Ltd
Christin Nataly	Silver Lake Technology Management Ltd
Chua Sook Ping Christina	Tan Li Ee Carolyn
Citrix Systems Singapore Pte. Ltd	Uniq Creation Pte Ltd
David Ong Kok Yeong	Yahya Abdulhussain Lukmanji Saif Charity Trust
Heinz Karl Puth	
Jens Rzesacz	<i>And many other generous donors and supporters!</i>
Jeti Murali Choudary	
Kor Wei Heng Fabian	

Special thanks to...

**STUDIO
SUPER
SAFARI**

Studio Super Safari, an architecture and design practice that is based in Singapore, has been supporting our room makeover wishes since 2020. To date, they have sponsored in-kind services for 7 wishes and counting! **A massive thank you to Studio Super Safari for the tireless efforts in helping us to bring impactful wishes to life!**



Suntec Singapore is a long-standing supporter of Make-A-Wish Singapore, and has been our official OOH media partner for Santa Run for Wishes since 2016. **Thank you to Suntec Singapore for providing generous support and collaborate with us over the years to bring more wishes to life and making a life-changing difference to kids in Singapore.**



Financial Statements

Statement of Financial Activities for the Financial Year ended 31 December 2021

	2021 \$	2020 \$
INCOME		
Income from generated funds		
<u>Voluntary income</u>		
Donations in cash	735,283	369,727
Donations in kind	35,591	71,700
Amortisation of deferred		
Care and Share Matching	-	-
Grant for operating expenses	202,973	343,801
	<u>973,847</u>	<u>785,228</u>
<u>Income from fund-raising activities</u>		
Charity Golf	125,215	-
Christmas Tree	11,450	5,215
Other fund-raising activities	278,294	347,352
Santa Run and Swish-A-Wish	352,858	277,889
YMCA Youth For Causes	52,654	35,679
	<u>820,471</u>	<u>666,135</u>
Investment income		
Interest income	33,763	50,747
Gain on disposal of financial assets	-	-
Fair value adjustment on financial assets	-	-
	<u>33,763</u>	<u>50,747</u>
Other income		
Special Employment Credit	558	565
Job credit and other subsidies	58,999	144,427
BCF grant	394,482	400,000
Amortisation of deferred		
Care and Share Matching	-	-
Grant for capital expenditure	29,468	31,696
	<u>483,507</u>	<u>576,688</u>
TOTAL INCOME	<u>2,311,588</u>	<u>2,078,798</u>
EXPENDITURE		
Cost of generating funds and charitable activities	1,207,668	1,233,507
Fund-raising expenses	306,557	319,024
Governance costs	263,491	196,564
Other resources expended	10,321	191
	<u>1,788,037</u>	<u>1,749,286</u>
NET SURPLUS / (DEFICIT) FOR THE FINANCIAL YEAR	<u>523,551</u>	<u>329,512</u>

The financial highlights above have been extracted from audited accounts for the years 2021 & 2020

Statement of Financial Position as at 31 December 2021

	2021	2020
	\$	\$
ASSETS		
Current assets		
Cash and cash equivalents	680,922	928,280
Fixed deposits	3,053,752	2,795,525
Financial assets, at fair value through profit or loss	753,270	263,386
Other receivables	54,332	88,172
	<u>4,542,276</u>	<u>4,075,363</u>
Non-current assets		
Property, plant and equipment	3,348,937	3,435,782
Intangible asset	-	26,513
	<u>3,348,937</u>	<u>3,462,295</u>
Total assets	<u>7,891,213</u>	<u>7,537,658</u>
LIABILITIES		
Current liabilities		
Trade and other payables	281,093	216,721
Borrowings	1,934	1,955
Deferred Care and Share Matching Grant	2,174	29,464
	<u>285,201</u>	<u>248,140</u>
Non-current liabilities		
Borrowings	747	2,656
Care and Share Matching Grant	919,330	1,122,304
Deferred Care and Share Matching Grant	-	2,174
	<u>920,077</u>	<u>1,127,134</u>
Total liabilities	<u>1,205,278</u>	<u>1,375,274</u>
NETS ASSETS	<u>6,685,935</u>	<u>6,162,384</u>
FUNDS		
Unrestricted Fund		
General fund	<u>6,685,935</u>	<u>6,162,384</u>

The financial highlights above have been extracted from audited accounts for the years 2021 & 2020

Statement of Cash Flows for the Financial Year ended 31 December 2021

	2021	2020
	\$	\$
Cash flows from operating activities		
Net surplus	523,551	329,512
Adjustments for:		
Gain on disposal of financial assets, at FVPL	10,116	-
Loss / (Gain) on fair value adjustment on financial assets, at FVTPL	-	-
Interest income	(33,763)	(50,747)
Amortisation of intangible asset	26,513	26,515
Depreciation of property, plant and equipment	84,935	89,292
Interest expense	-	-
Interest on lease liabilities	124	191
Operating cash flow before working capital changes	611,476	394,763
Changes in operating assets and liabilities:		
Other receivables	33,840	10,885
Trade and other payables	(168,066)	488,427
Net cash generated from operating activities	477,250	894,075
Cash flows from investing activities		
Placement of fixed deposits	(258,227)	(59,246)
Proceeds from disposal of quoted investments	-	-
Purchase of investments in financial assets, at FVPL	(500,000)	(263,386)
Purchase of property, plant and equipment	-	(3,777)
Interest received	33,763	50,747
Net cash used in investing activities	(724,464)	(275,662)
Cash flows from financing activities		
Interest paid	-	-
Interest paid on lease liabilities	(124)	(191)
Repayment of borrowings	-	-
Payment of principal portion of lease liabilities	(1,930)	(1,863)
Net cash used in financing activities	(2,054)	(2,054)
Net increase / (decrease) in cash and cash equivalents	(249,268)	616,359
Cash and cash equivalents at beginning of financial year	928,280	311,921
Cash and cash equivalents at end of financial year	679,012	928,280

The financial highlights above have been extracted from audited accounts for the years 2021 & 2020



Corporate Governance

Governance: The Board of Directors

The Foundation is governed by a Board of Directors all of whom are volunteers with no business relations with the Foundation. They are appointed on the strength of their knowledge, skills, expertise, and ability to contribute to the development of the Foundation, as well as needs of the Foundation. After each Annual General Meeting, the Board elects amongst themselves the office bearers for a one-year period.

The Board conducts annual evaluation to determine the effectiveness of the Board. The By-laws of the Foundation sets out the term limits of the Board members. No employee has been appointed to the Board of Directors during the year.

The Foundation has established a policy setting forth matters reserved for the Board's decision.

Board Attendance

	Date of Appointment	Board Attendance 2021
David Ong Kok Yeong	28/11/16	7/7
Rajendra Nandakumar Pai	11/6/15	3/3
Ivan Chang Weilong	12/3/18	7/7
Anastasia Ling Yew Lin	15/9/20	7/7
Claire Tan Lee Fang	19/6/19	6/7
Jeremy Lin Bingyuan	9/5/19	7/7
Nuraliza Binte Mohamed Osman	15/9/20	5/7

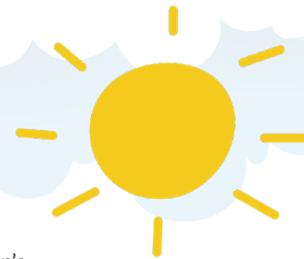
Management and Avoidance of Conflict of Interest Policy

The Foundation has a written policy of management and avoidance of conflicts of interest involving directors, staff, and volunteers.

All Board members are required to declare conflict of interest to the Foundation at the start of their terms, annually or as soon as such conflict or the possibility of such conflict arises. The By-laws of the Foundation provides that all members of the Board shall receive no compensation other than reimbursement of reasonable Wish Granting expenses.

All employees are required to declare conflict of interest at the point of hire and annually. Staff are not involved in setting his or her own remuneration.

Any interest in contracts with vendors, interests in other organisations, joint ventures, recruitment, and remuneration of staff with close relationship have to be fully disclosed and the person with the conflict of interest is excluded from the discussion and approval of such transactions.



Reserve Management

The reserves of the Foundation provide financial stability and the means for the development of the Foundation's activities. The Board intends to maintain the reserves at a level sufficient for its operating needs. The Foundation reviews the level of reserves regularly for the Foundation's continuing obligations.

Investment Policy

The Foundation has an established investment policy aimed at ensuring the safety of principles while managing liquidity and to provide the highest return on investment using authorised instruments. Surplus funds are placed in bank fixed deposits, government securities, corporate bonds, and funds. All investments are approved by the Board of directors. Fixed deposit placements may be authorised by the Finance & Investment Committee.

Enterprise Risk Management

The Foundation is committed to the effective management of risks as an integral part of the daily activities to ensure compliance with regulatory obligations, protect its integrity and assets. As part of its risk management process, the Foundation reviews and updates the risk register periodically. Process owners review their processes, assess the adequacy of controls, and put in place mitigating measures where applicable. Management of key risks are discussed at Board meetings.

Remuneration of Executives

The annual remuneration of the 3 highest paid staff is classified as follows:

	2021	2020
Remuneration Band (\$\$)	No. of Personnel	No. of Personnel
Between \$100,001 to \$200,000	1	1
\$100,000 and below	2	2

During the period, there was no paid staff who was a close member of the family of the Executive Head or a governing board member of this charity.

Whistle Blowing Policy

Make-A-Wish Foundation (S) Limited is committed to strong corporate governance and promotes an open and transparent culture, where employees, vendors, clients, and other stakeholders are provided an avenue to express concerns on any serious wrongdoing/malpractice in particular in relation to fraud, controls and ethics.



Governance Evaluation Checklist

Board Governance

1 **Induction and orientation** are provided to incoming governing board members upon joining the Board. Complied

Are there governing board members holding staff appointments? No

4 The Treasurer of the charity (or any person holding an equivalent position in the charity, e.g. Finance Committee Chairman or a governing board member responsible for overseeing the finances of the charity) **can only serve a maximum of 4 consecutive years.** Complied

If the charity has not appointed any governing board member to oversee its finances, it will be presumed that the Chairman oversees the finances of the charity.

5 All governing board members must submit themselves for **re-nomination and re-appointment**, at least once every 3 years. Complied

6 The Board conducts **self-evaluation** to assess its performance and effectiveness once during its term or every 3 years, whichever is shorter. Complied

Is there any governing board member who has served for more than 10 consecutive years? No

8 There are **documented terms of reference** for the Board and each of its committees. Complied

Conflict of Interest

9 There are documented procedures for governing board members and staff to declare actual or potential **conflicts of interest** to the Board at the earliest opportunity. Complied

10 Governing board members **do not vote or participate** in decision making on matters where they have a conflict of interest. Complied

Strategic Planning

11 The Board **periodically reviews and approves the strategic plan** for the charity to ensure that the

charity's activities are in line with the charity's objectives.

Human Resource and Volunteer Management

12 The Board approves **documented human resource policies** for staff. Complied

13 There is a **documented Code of Conduct** for governing board members, staff and volunteers (where applicable) which is approved by the Board. Complied

14 There are processes for regular supervision, appraisal and professional development of staff. Complied

Are there volunteers serving in the charity? Yes

15 There are **volunteer management policies** in place for volunteers. Complied

Financial Management and Internal Controls

16 There is a documented policy to seek the Board's approval for any loans, donations, grants or financial assistance provided by the charity which are not part of the charity's core charitable programmes. Complied

17 The Board ensures that **internal controls for financial matters** in key areas are in place with **documented procedures.** Complied

18 The Board ensures that reviews on the charity's internal controls, processes, key programmes and events are regularly conducted. Complied

19 The Board ensures that there is a process to **identify, and regularly monitor and review** the charity's **key risks.** Complied

20 The Board approves an **annual budget** for the charity's plans and regularly monitors the charity's expenditure. Complied

Does the charity invest its reserves (e.g., in fixed deposits)? Yes

21 The charity has a **documented investment policy** approved by the Board. Complied

Fundraising Practices

	Did the charity receive cash donations (solicited or unsolicited) during the financial year?	Yes
22	All collections received (solicited or unsolicited) are properly accounted for and promptly deposited by the charity.	Complied
	Did the charity receive donations in kind during the financial year?	Yes
23	All donations in kind received are properly recorded and accounted for by the charity.	Complied

Disclosure and Transparency

24	The charity discloses in its annual report – (a) the number of Board meetings in the financial year; and (b) the attendance of every governing board member at those meetings.	Complied
	Are governing board members remunerated for their services to the Board?	No
	Does the charity employ paid staff?	Yes
27	No staff is involved in setting his own remuneration.	Complied
28	The charity discloses in its annual report – (a) the total annual remuneration for each of its 3 highest paid staff who each has received remuneration (including remuneration received from the charity’s subsidiaries) exceeding \$100,000 during the financial year; and (b) whether any of the 3 highest paid staff also serves as a governing board member of the charity. The information relating to the remuneration of the staff must be presented in bands of \$100,000. <u>OR</u> The charity discloses that none of its paid staff receives more than \$100,000 each in annual remuneration.	Complied

29	The charity discloses the number of paid staff who satisfies all of the following criteria: (a) the staff is a close member of the family ³ belonging to the Executive Head ⁴ or a governing board member of the charity; (b) the staff has received remuneration exceeding \$50,000 during the financial year.	Complied
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The information relating to the remuneration of the staff must be presented in bands of \$100,000.

OR

The charity discloses that there is **no** paid staff, being a close member of the family belonging to the Executive Head or a governing board member of the charity, who has received remuneration exceeding \$50,000 during the financial year.

Public Image

30	The charity has a documented communication policy on the release of information about the charity and its activities across all media platforms.	Complied
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Submission for the period Jan 2021 to Dec 2021



Ways to Support Us

Adopt-A-Wish

You, your family and friends, company or organisation can make a difference in the life of a Wish Child through our Adopt-A-Wish programme. For a donation of \$5,000 or more, you can be a Wish Adopter and know exactly how your gift aided our wish-granting efforts as you will receive a report of the wish that was made possible by your contribution.

Host an event

You, your company, association, school or club can create a fundraising event of your own to benefit the Wish Children of Singapore. By hosting an event, you provide the support necessary for the wishes we grant each year. Some examples of external events that have made dreams come true over the years are walk-a-thons, car washes, anniversary celebrations, exhibitions, annual dinner and dances, concerts, golf tournaments, customer appreciation days, bake sales or donation of sales proceeds.

In-Kind Donations

Many of our fundraising events and wishes are made possible through pro-bono services and in-kind (free or deeply discounted) donations, including:

- (i) Auction & Lucky Draw Items Make-A-Wish holds fundraising events, some with both auctions and lucky draws. If you would like to donate a new or collectible item e.g. electronic items, dining or shopping vouchers, hotel stays, etc., please contact our office at 6334 9474.
- (ii) Wish Gifts Our Wish Granters often contact members of the community for wish gifts or services. These in-kind donations, e.g. party venue, food and beverage, gaming consoles, shopping vouchers, laptops, etc., help bring wishes to life or add that cherry-on-top of an unforgettable wish.

Pockets of Sunshine

This monthly giving scheme via GIRO allows you to make a difference in the lives of these children regularly and conveniently. Your regular contributions will continually support Make-A-Wish's cause.

Visit makeawish.org.sg for more information on how to become a regular donor.

Matching Gifts

Many generous companies offer a "matching gifts" programme, which could multiply your donation to Make-A-Wish Singapore. This usually means that for the amount you donate, companies working in collaboration with us will donate the amount that matches your donation! Check with your company's personnel or HR department and team up with your employer to contribute to a very meaningful and noble cause.

Celebrate and Give

Why not ask guests attending parties or functions you host to make a donation to Make-A-Wish instead of buying you a gift? When you organise a housewarming party, Christmas party, etc., ask your guests to make a donation to us instead. We will issue a tax deductible receipt and thank you letter to your guests when they make a donation of \$50 and above. A unique and meaningful party favour your guests can take away.

Schools & Universities

Students hold the Power of a Wish too! Organise your own fundraising activities with your peers and classmates for community involvement projects at school. You can experience the joy of giving, develop school spirit, learn new skills and work towards a common goal of making a wish come true. We encourage you to be as creative and imaginative as possible. Fresh, new ideas and unique projects are what we love to hear! We can also provide you with assistance to help make your project a complete success.

Donation Form

My Particulars

Full Name : _____
NRIC / FIN Number : _____
Contact Number : _____
Address : _____
Email : _____

Payment Method

\$50 \$100 \$300 \$500 \$ _____ (other amount)

**Donations above \$50 will be eligible for 250% tax deduction*

I wish to remain anonymous

Frequency

Annual Monthly One-Time Donation

Payment Type

Visa Mastercard

Credit Card Number : _____

Name on Credit Card : _____

Expiry Date (MM/YY) : _____

Cheque

Cheque Number : _____

To be crossed & made payable to "Make-A-Wish Foundation (S) Ltd"

The information which you provide in this form will be used for the purpose of processing your donation, facilitating the processing of tax deductions by the Inland Revenue Authority of Singapore (IRAS) (where applicable), and communicating with you concerning your donation. Unless you choose to remain anonymous, donors giving \$100 & above will be acknowledged in our newsletters and other publications. By signing this form, you agree to our collection, use and disclosure for the above purposes.

Signature : _____

Date : (DD/MM/YY) _____

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PERMIT NO. 08174**



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1 Coleman Street, #04-18 The Adelphi
Singapore 179803

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Singapore only

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Registered Address: 1 Coleman Street, #04-18 The Adelphi Singapore 179803

Auditors: FIDUCIA LLP

Bankers: DBS Bank, United Overseas Bank

Investment Advisors: ENDOW.US PTE. LTD

Legal Advisors: TSMP Law Corporation

The governing instrument of Make-A-Wish Singapore is the Memorandum and Articles of Association.

The Foundation was incorporated on 13 March 2002 as a Company limited by guarantee and registered as a charity under the Charities Act (Chapter 37) since 08 July 2002. The Foundation has been accorded an Institute of Public Character (IPC) status by the Comptroller of Income Tax.

UEN: 200201965D

1 Coleman Street, #04-18 The Adelphi Singapore 179803

Email: info@makeawish.org.sg

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 Make-A-Wish[®]
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